Disappearing maps, points and tracks



not finished yet

Problem

From time to time, some users complain that their **Locus data mysteriously disappeared**. Most often, they noticed that after their system update, after restarting the phone, and of course, after the factory reset.

Cause

Memory cleaner

99,9% of these users are owners of **Xiaomi** od **Huawei/Honor** phones and tablets. The one and only cause of disappearing Locus data in these devices is a very **aggressive memory cleaning software**, part of MIUI or EMUI operating platforms running on these devices.

Factory reset

Locus Map in its default settings stores its data in the **internal memory** of the phone or tablet. During the factory reset, the inner memory is **completely wiped out**.

Solution

Exclude Locus Map from memory cleaning

From:
https://docs.locusmap.eu/ - **Locus Map Classic - knowledge base**

Permanent link:
https://docs.locusmap.eu/doku.php?id=manual:faq:disappearing_data&rev=1568369060

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