FAQ

Contacting us

- Have a question, problem, idea?
- How to help with app development?

Installation

- Disabled installation from AndroidPIT
- Error during installation from Google Play
- Error during app initialization
- Older versions of Locus Map
- Moving Locus Map to another phone or tablet

Payment

- Accepted payment methods
- I changed my phone or tablet. Do I have to buy Locus Map Classic again?
- Is it possible to transfer my Locus Map Classic licence to another account?
- How much is LoCoin?
- Three free LoMaps for new users
- When do I get the invoice for Locus Map Classic purchase?

Troubleshooting

- **Crash and other faults**
- How to create an error message/log?
- Using Locus Map on Android 11+ file system
- How to improve app performance?
- Why Bing, Google, Yahoo or Nokia/Ovi maps cannot be used
- Is there Locus Map for iOS?
- Supported heart rate monitors and other BT/ANT+ sensors
- Problems with points&tracks database
- Problems with log in to Locus Store
- Locus on external SD card
- Why app needs access to media and other permissions
- Losing GPS location or app killed in stand-by mode
- Bluetooth sleeping issues
- Disappearing maps, points and tracks

- Why is it impossible to use Android 5+ API for full SD card access?
- Pro version doesn't run without Google Play Store/Amazon Store installed

Other how to...

- How to navigate and plan routes offline?
- How to work with elevation data?
- How to calibrate compass on my phone?
- How to set up the Audio coach?
- How to use maps on external SD card?

From:
http://docs.locusmap.eu/ - **Locus Map Classic - knowledge base**

Permanent link:
http://docs.locusmap.eu/doku.php?id=manual:faq&rev=1649333110

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